

ISS – About Us



Our Company

Prior to the year 2000, Inspection Support Services Inc. originally started with a small group of home inspectors from Ontario that saw the need for a standardized home inspection report system. Qualities such as affordability and assurance that the report system fulfilled the “Standards of Practice” were of paramount concern. In the initial version additional features such as a home inspection agreement (Authorization Form), and recognition of limitations and liability were also built into the report document.

From the client’s perspective the report also included some basic background information describing the various systems in a home. The report also included a section that provides “Repair Costs”.

The report was compiled in a 3-ring binder with tabbed sections demarking the major building systems. The format was presented in a carbon-less paper checklist with space for narrative comments to be added by the inspector.

Over the years the number of Directors in the company has changed, but as time progressed a number of improvements were made to keep current with the latest changes in the home inspection sector. Simply put, the report itself from print version to the next was always in transition. Changes were made as required to make certain the report remained relevant and up to date.

As the company matured we realized the value in expanding our market into other products and services. This included the demand for computer-based reports, as well as the ability to put our collective knowledge and experience to work in the realms of education and mentoring inspectors.

This vision along with the ability to collaborate with contacts from in-class course delivery in the college system, we were able to acquire a contract to deliver the first ever “online home inspector” training program through Humber College in Toronto, Ontario. After almost a decade of teaching with Humber College, our contract was not renewed, due to changes and cut backs in the college system. Thus we advanced our “online education” through our own Home Inspection Program delivery portal at a much more affordable cost to students. Currently our courses/program is recognized and we have a high demand for our courses in BC and Ontario.

So as the market changes we continue to realize that it is imperative to recognize that continually making changes and improvements helps maximize our company potential. This has included government contract work such as development of courses and educational materials for First Nation National Building Officers.

The future is promising and we look forward to being part of helping make our services and your business succeed.

(Woody) Allen’s Observation – “Eighty percent of success is showing up.”

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