

## ISS – Education/Training



### Student Feedback

This is a small sampling of student feedback received on our Online Home Inspector Training Program.

- Very knowledgeable staff, great attitudes and liked how it worked with my schedule. Also the price for what we were getting was totally worth it, I'm sure it meets or surpasses all the other education programs.
- Simple and effective, love being able to be at home while I'm doing this course.
- I really loved the courses. Distance learning particularly with webinars was actually very comfortable.
- The instructor for the **fundamentals** course is easy to talk with and made it easy to learn.
- I really enjoyed the **defect recognition photos**, which gave us practical views of what to expect in the field.
- The course was very informative, and it's great to get and hear the different interactions by fellow students.
- The **electrical** was a very useful course. Great instructor and challenging course.
- The **HVAC** course overall was a very useful and certainly a detailed course. The ease of learning the topics and willingness to assist.
- The **structure** webinars were my saving grace, since I like the way the instructor interacts and was open to questions and comments.
- The **building science** instructor was great. The course content was also very good. The fact that many of the finer points are not within the scope of a home inspector's SOP.
- The **legal case studies** opened my eyes to the potential risk that's out there.
- The topics were interesting to me personally, particularly moisture management.
- The instructors were certainly experienced and very professional. Very knowledgeable and deep understanding of subjects.
- It was **convenient to take the exams** at the end of the course without dealing with issues of finding and arranging for a proctor.
- It was good to have the classmate's mix of little to a fair amount of experience in this learning environment.
- The instructors were open to respond to questions about the home inspection profession, and certainly addressing what to expect.
- With my knowledge in building/renovation industry I learned a different side of looking at homes and how to convey concerns.
- The webinars were the saving grace. I like the way that it is somewhat casual and the instructor was open to questions and comments.
- Webinars were great for the reasons that we were able to talk directly between the whole class and the instructor.
- I would not have been able to travel for this course so it worked well with my schedule.

Upper Canada Postal Outlet  
P.O. Box 21529  
Newmarket ON L3Y 8J1